

Husqvarna Viking SOS Express

“Let our experts install your new Husqvarna Viking Communication Software included with your purchase of a new Husqvarna Viking Embroidery machine. Just sit back and relax!

Our Trained SOS Staff will remotely access your computer to:

- Install communication software included with your Husqvarna Viking Embroidery Machine purchase
- Ensure communication has been established between your Husqvarna Viking Embroidery Machine and your computer that meets system specifications
- Assist with your Husqvarna Viking Embroidery Machine registration
- Assist with sending your first design to your new Husqvarna Viking Embroidery Machine

How the Husqvarna Viking SOS Express program works:

- Click the following link:
<https://vsmsewing.webex.com/vsmsewing/webacd.wbx?AT=pqform&QID=32032&UID=0&SK=e695d3c0bcd31e31553d8e71e81ee22f>
- Fill out the short registration form
- Enter the code **quickandeasy4u** (all lowercase and one word)
- After completing the form click Submit
- A new window will open and you will be placed in a queue and wait for the next available agent just like you would if you were calling a customer service line
- Sit back and relax as we assist you

What do you need to have available when click on the link above:

- High Speed Internet connection and connected to the computer you will be using with your Husqvarna Viking Embroidery Machine
- Microsoft Windows XP or Vista
- Your Husqvarna Viking Communication CD supplied with your Husqvarna Viking Embroidery Machine
- Husqvarna Viking Embroidery Machine unboxed and next to computer with cable and power cords
- Phone is not required as there are chat options within the remote support program

SOS Express Hours of Support

Monday – Friday 9am-8pm eastern
Saturday 10am – 1pm eastern

***Free First Time Setup with your new
Husqvarna Viking Embroidery Machine***

